



Student Affairs *Update*

#UCIpride

#UCIStudentAffairs

2019 Student Affairs Update
August 26, 2019

TALKING POINTS

VICE CHANCELLOR

Willie L. Banks Jr., Ph.D.



@vcwilliebanks



@VCSAWillieBanks



Student Affairs

Connect with Vice Chancellor Banks!

Instagram

[instagram.com/vcwilliebanks](https://www.instagram.com/vcwilliebanks)

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Good morning and thank you for joining us to kick off the Fall Quarter and to celebrate the accomplishments of our Division of Student Affairs!

Before I get started I must thank everyone for the wonderful and fantastic welcome to campus. I also want to specifically thank the Office of the Vice Chancellor, Student Affairs for all of their support and help in getting me acclimated to campus. I would especially like to thank Jean, Norma, Kelly, Edgar, Ray, Bill, Sumita, Alex, Cindy, Jess, Brice, Yumi and Anita – and our fantastic student workers. Their hospitality has been amazing and they have made it a little easier for me to transition to UCI and Southern California.

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 Student Affairs

Today, August 26, is officially my 26th day at UCI and I could not be more thrilled to be here and working with all of you to transform the lives of our students, and in my short time on campus, I have been so impressed with the dedication all of you have shown toward making a difference in the lives of our students.

The commitment shown by you to address issues such as basic needs, wellness, undocumented student support, retention, or sustainability issues for our students has shown through in such a short amount of time. For me, that is a sign that you care for our students and want to make a difference in their lives.

Which is, ultimately, what we are all about. We are about the development of our students.



 Student Affairs


And we play an important role in shaping and transforming every student that pursues a degree at UCI.



 Student Affairs

During my visits with many of you, I have been asked what my vision is for the division... and I have been very consistent with my message.



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First, it's about the students – how we conduct business, the decisions we make – should be centered on our students.

What will help them succeed? And how are we removing barriers within the institution to help our students succeed?

I ask all of you to remember that we are here for the students. We're here to make sure they success and find success at UCI and beyond. As I continue to meet with students and as the fall quarter commences, I'll be asking our students how we can make their UCI better. What do we need to do to ensure their success as a student?

Of course, we all need to manage expectations.



We won't magically have parking spots for every student in front of the residence halls, nor will Anteater Express operate as a personal delivery service for our students.



What we can do is listen, and help educate our students about the nuances of this large enterprise. Remember we are here for our students and we are advocates for their education and well-being.

The annual salary will be \$24,937.00.

Student Affairs

Secondly, it's about the staff. It wasn't too long ago when I was in your seat. I was an entry level professional, an Asst. Director, a Director, Assoc. Dean, Dean, etc. I've been in your shoes and I understand the long hours and the pay. I understand what it's like to be in your shoes and I won't ever forget that. You are doing the heavy lifting in providing support to our students and part of my responsibility is to support you, to advocate for you, and to celebrate you.

Student Affairs

In the coming months you'll see new initiatives aimed at enhancing the connection between our staff and the division. I want you to feel proud of the work you are doing and to feel connected to the division of Student Affairs. I know that our students' lives would not be transformed if we did not have all of you on the front lines every day.



Student Affairs




A number of the ideas percolating in my head center on staff engagement, staff pride, staff development, professional development, and giving back to the division and our students.

I've also been asked what my expectations are for staff and I'll be honest with you. My expectations haven't changed in over 25 years. Ready? Here they are:



1. Do your job

 Student Affairs




2. Do your job well

 Student Affairs




3. Do it with a good attitude

 Student Affairs



4. Be a good human being

 Student Affairs

1. Do your job

2. Do your job well

3. Do it with a good attitude

4. Be a good human being

 Student Affairs

Now this seems simple. And they are, however, it becomes more complicated when we veer from these expectations. Imagine what the world would be like if we all did our jobs, did it well, and with a good attitude. I also understand that we are all human. We have moments, days, weeks... but during those times, I hope that you will do some self reflection.



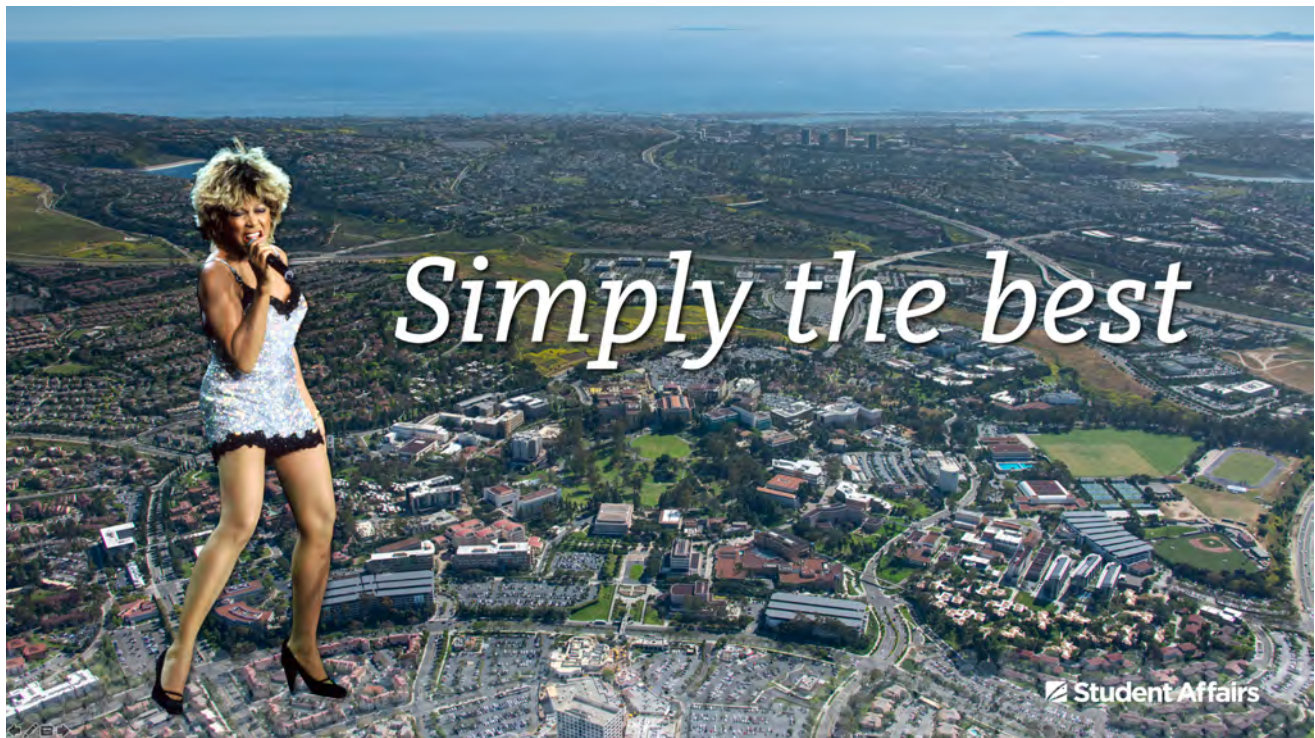
I want you to figure out what brings you joy, what centers you, and what you control. I hope that you will find joy in your work, in your space, in your life.



I hope that we can all be good human beings.



Throughout my career I have been fortunate to have the opportunity to work with some of the best and brightest staff members in transforming the lives of students. And I have discovered UCI is no different.



The work you do on a daily basis to transform our students' lives is awe-inspiring and *simply the best*.



As times have changed, so has our student body. They are arriving on campus with more complex problems, needs, and situations that require a small army of professionals to ensure they have the best college experience possible and to make a path for many of our students to succeed. Through it all, you return each day and with a smile and I hope some idea of the role and impact you have on our students' lives.



I know that the collective “we” may not do the best job of thanking you for work and I hope that I can, in my role, provide you with a heartfelt thank you and acknowledgement of the work that you have done and will continue to do to help our students.

Thank you, thank you, thank you!



ASSOCIATE VICE CHANCELLOR

Brice Kikuchi

Budget update

 Student Affairs

BUDGET

State

Providing targeted allocations for specific programs such as basic needs.

Campus

Tuition and fees did not go up for 2019-20.

Student Affairs

Pending campus approval, we are expecting the Student Fee Advisory Committee (SFAC) to allocate funds for student services.



ASSISTANT VICE CHANCELLOR

**Rameen
Talesh, Ed.D.**

*Student Life
& Leadership*



POINTS OF PRIDE

★ **Established advisory group for the Latinx Resource Center** and gained community support through town halls and transparent processes.

★ **Hired a number of key positions into the leadership team including new directors for**

- Student Outreach and Retention (SOAR)
- Sorority/Fraternity Life
- Latinx Resource Center
- Cross-Cultural Center
- Academic Integrity & Student Conduct

★ **Numerous programmatic achievements**

- 10th Annual Veteran's Appreciation Dinner
- First Women's Leadership Conference hosted at UCI
- FRESH Basic Needs secured additional funds from state, ASUCI, AGS while being a nationwide leader.

Goals for 2019-20

 Student Affairs

Goals for 2019-20

Successfully launch new Latinx Resource Center
meeting the needs of our Latinx student community

Transition multiple existing Resource Centers into the
4th floor of the Student Center (formerly housing admin)

Revamp organizational chart and reporting lines
to reflect more seamless supervision and leadership
moving forward

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ASSOCIATE VICE CHANCELLOR

**Marcelle
Hayashida, Ph.D.**

*Wellness, Health
& Counseling*



POINTS OF PRIDE

★ Cluster response to measles and potential measles cases

- after-hours rapid response
- Student Health and DSC collaborating to respond to emerging concerns
- proactive approach prior to any UCI cases



Elevating our contributions to campus and national discussions about building a healthy & more inclusive campus

- Zotability Ally Training
- Chancellor's task force on Alcohol and Other Drugs
- systemwide and national committees on mental health
- 72% of all students have utilized Campus Recreation programs or facilities



Providing excellent service in innovative ways

- TAO (Therapy Assisted Online)
- piloting single-session therapy at the Counseling Center
- keeping average wait time for a first appointment to 10 days or fewer at the Counseling Center
- new initiatives at Student Health
- Childcare Services - first in the state to become an Outdoor Classroom Demonstration Site

Goals for 2019-20

 Student Affairs

Goals for 2019-20

Securing funding for necessary growth and strategic use of reserves (e.g., CARE, social work)

Increasing partnerships with academic units to realize our goal of being a health promoting university

Increasing cluster communication and staff engagement

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ASSOCIATE VICE CHANCELLOR

Brice Kikuchi

Auxiliary Services

 Student Affairs

By the Numbers 2018 – 2019

UCI Student Government Student Media

220
STUDENTS EMPLOYED
400
INTERNS

2.1 million
RIDES ON
ANTEATER EXPRESS

REDUCED
900
METRIC TONS
OF CARBON EMISSIONS

CREATED
230
STUDENT
LEGISLATIONS

THE HILL

130+
STUDENTS EMPLOYED

11,898
USED TEXTBOOKS
PURCHASED

\$888,636
TEXTBOOK SAVINGS
WITH RENTALS, PRICE MATCHING,
AND USED BOOKS

270,000
CLOTHING
SUPPLIES
GIFTS

UCI Student Center & Event Services

99
SUMMER CONFERENCES
IN A 10-WEEK PERIOD

OPEN
24
HOURS
DURING FINALS WEEK

180+
STUDENTS EMPLOYED

52,742
EVENTS
BOOKED

UCI Dining

859,943
MEALS SERVED AT PIPPIN AND ANTEATERY
1,996,394
SERVED IN RETAIL DINING LOCATIONS
6,933
STUDENTS ON MEAL PLANS

850+
STUDENTS EMPLOYED

16,000
POUNDS OF FOOD DONATED

50+
SUSTAINABILITY EVENTS

216
POUNDS OF USED COFFEE GROUNDS DONATED

30
GARDEN TOWERS
INSTALLED

11,880
BUNDLES OF PRODUCE GROWN FROM
GARDEN TOWERS

2,000
REUSABLE WATER BOTTLES GIVEN AWAY

NACUFS
Sustainability Awards
2019
GRAND PRIZE WINNER
GOLD AWARD:
OUTREACH & EDUCATION
SILVER AWARD:
WASTE MANAGEMENT

STUDENT HOUSING

445
STUDENTS EMPLOYED

3,158,892
TOTAL SQUARE FOOTAGE

316
CHILDREN
IN GRADUATE HOUSING

22,687
WORK ORDERS

78
STUDENTS
OF CONCERN

Beds **8,893** UCI Student Housing
5,163 American Campus Communities

576
CONDUCT
CASES

164
TREES
PLANTED

Goals for 2019-20

 Student Affairs

Goals for 2019-20 THE UNIVERSITY OF TEXAS AT AUSTIN

Make sustainability the default to our business operations

Key Results / Resultados Claves

- Entire cluster adopts the standard for zero waste
- Include sustainability training/education for all staff
- Green energy purchases and/or equipment renewals

 Student Affairs

Goals for 2019-20

Create a first in class conference services program

Key Results / Resultados Claves

- Collaborate to improve business processes
- Grow revenue and clientele by 2%
- Increase customer satisfaction by 0.5%

Goals for 2019-20

Improve the student experience & success with a “one card” program

Key Results / Resultados Claves

- Identify and collaborate with card stakeholders
- Increase the value of the ID card
- Use data to help student success measures

VICE CHANCELLOR

Willie L. Banks Jr., Ph.D.



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@VCSAWillieBanks



 **Student Affairs**

Simply the best

As we embark on the fall quarter I hope you will remember that the good work you do matters, and impacts the lives of our students. I also hope you will be able to stand a little taller, hold your head up a little higher, and remember that you are SIMPLY THE BEST. I wish you a heartfelt thank you and I look forward to working with each of you during the upcoming school year.



 Student Affairs

As a token of our appreciation, every staff member will be receiving a journal with the Student Affairs logo. You will be able to pick these up after we take our group photo. I hope you will use this journal to jot down some notes, or reflections. I hope you use the journal and when you do, you remember the impact you have on our students' lives. Don't forget, you are **SIMPLY THE BEST**.

GROUP PHOTO



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 **Student Affairs**