

Office of the Vice Chancellor, **Student Affairs**

Student Affairs Communications & Marketing

Commencement & Student Affairs

Student Affairs Human Resources & Staff Development

Development & Giving

UCI **Esports**

Orange County Veterans & Military Families Collaborative

Student Affairs Assessment, Research & Evaluation

Student Affairs IT

Special Events

Student Affairs

THE **DIVISION** OF

& units

Student Affairs

clusters

Student Life & Leadership

UCI Dining

Services

Student Center

& Event

Services

Dean of Students

The Hill

Auxiliary

Services

Student

Housing

Student

Government

Student

Media

DREAM Center

Latinx Resource

Center for Student Center Leadership

Wellness, Health & Counseling Services

Campus Social Worker

Campus Recreation & Anteater **Recreation Center**

CARE ~ Campus Assault Resources & Education

Center for Student Wellness & Health **Promotion**

Child Care Services

Disability Services Center

Counseling Center

Consultation **Team**

Student Health Center

Faculty/ **Staff Support** Services

Center for Black Cultures, Resources & Research

Campus **Organizations** & Volunteer **Programs**

Cross-Cultural Center

Hub

LGBT Resource Center

FRESH Basic Needs Hub

International

Center Womxn's

Office of Academic **Integrity & Student Conduct**

Veteran Services Center

Sorority &

Fraternity Life

SOAR ~ Student Outreach and **Retention Center**

Sustainability Resource Center

Student Affairs Budget & Resource Planning

2019-20 **ANNUAL REPORT**

The Year in Review

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Student Affairs





When I started this journey as the Vice Chancellor for Student Affairs in July of 2019, my top priorities focused on our students and staff. I never imagined that a global pandemic would now be a part of this equation. Through it all, our commitment to these priorities has never

waned. The Division of Student Affairs continues to enhance the student experience and to prepare our graduates to be leaders, thinkers and change agents. And helping us meet the needs of our students are our remarkable and dedicated Student Affairs

professionals who continue to show up and provide the best programs and services for our students.

On the following pages, you will see a small portion of the work that our units have accomplished in the past year, all in the

name of our students. While this is just a snapshot of their work,

I am deeply appreciative of our staff for pivoting at a moment's notice to continue providing the necessary support and programs to ensure our students' success.

I hope that you will take a moment to reflect on the great work accomplished by our division. I also hope that you will continue to support our students and staff as they navigate our new normal.

All my best,

UBarhe_

Willie L. Banks Jr., Ph.D. Vice Chancellor, Student Affairs

"As a student assistant in Office of the Vice Chancellor, Student Affairs, I am thankful to be surrounded by a supportive cohort and professional staff that work in tandem to ensure we all thrive in the workspace. Overall, Student Affairs has broadened my understanding of the collective process taken toward achieving accessible higher education to supplement our academic and life goals. I keep in mind my appreciation for that process to foster my compassion as I strive toward a future in healthcare."

> **~ Amira Nuñez '21** (anticipated) Biological Sciences major, Medical Anthropology minor

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Office of the Vice Chancellor

Edgar Dormitorio Chief of Staff & Assistant Vice Chancellor

WHAT WE DO

In Student Affairs we recognize that this has been a challenging year of unknowns. We've had to adjust and change course at a moment's notice, create new approaches to our regular duties and activities, and discover new ways of connecting with one another. We continue to face these challenges head-on with commitment and resilience, achieving unexpected and even extraordinary things with the resources at hand.

WHAT OUR WORK MEANS **TO THE CAMPUS**

The Office of the Vice Chancellor, Student Affairs supports the division's goals and objectives through events and activities that promote student engagement. Our work is vital to the student experience ensuring that students have access to the full range of services offered by the division. Our work complements our students' academic experience by providing meaningful activities that meet students'

interests while fostering their personal growth and development. In short, we strive to develop the whole student in preparation for life after UCI.

MAJOR ACCOMPLISHMENTS

In addition to providing leadership and support to programs and units in Student Affairs, notable efforts for the year included:

55TH ANNUAL COMMENCEMENT – Produced UCI's first campus-wide virtual ceremony

COMBATING ANTI-BLACK RACISM SERIES – Student Affairs initiated a series of programs and produced resources to engage staff in current national climate issues related to anti-Black racism. Programs featured a two-part workshop series, LEAN IN & LEARN: ANTI-BLACK RACISM WORKSHOPS, a COMMON READ **CONVERSATION: HOWTO BEAN ANTIRACIST.** and creation of the online STAFF RESOURCE GUIDE: GUIDANCE ON HOW TO COMBAT ANTI-BLACK RACISM.

UNITS & DIRECTORS



Anita Iannucci, Ph.D. ASSESSMENT, **RESEARCH & EVALUATION**



Kelly Carland COMMENCEMENT **CEREMONIES & SPECIAL EVENTS**



Cynthia Love **COMMUNICATIONS** & MARKETING



Tiana Johnson **DEVELOPMENT** & GIVING



Mark Deppe **UCI ESPORTS**



Virtual Commencement celebrated

7,465 grads with 000 viewers

Common Read

69 participant readers

16 staff facilitators

20+ facilitated small group discussions

51 participants in the final event conversation

Esports & Campus Rec intramurals

9 esports leagues

149 teams

352 participants across all leagues

> **Student Affairs Employee of the Month**

staff recognized **CampusGroups** student engagement platform implemented campuswide



COVID-19 asymptomatic testing & compliance communications to

6.700 students residing on campus

CAMPUS EFFORTS ON ASYMPTOMATIC TESTING &

COMPLIANCE – Communication and coordination of campuswide COVID-19 related messaging directed to students along with their parents and families with an additional focus on the cohort who continued to reside on campus in student housing

EVERFI – Transitioned required online learning modules on alcohol education and sexual assault prevention to a new online platform for 10,000 incoming students

CAMPUSGROUPS – Student Affairs implemented the CampusGroups platform to leverage UCI's vibrant campus life into the digital realm. This campuswide engagement system promotes connection, collaboration and success by providing departments, units and campus organizations with feature-rich tools for organizational management, workflows, event promotion and management, scheduling, data gathering and more.

ESPORTS – The online environment is familiar to esports players and gamers. UCI Esports transitioned easily by partnering with Campus Recreation's intramural sports program offering a wider selection of games and supporting more tournaments.

STUDENT AFFAIRS EMPLOYEE OF THE MONTH -Division-wide employee recognition program was

UNITS & DIRECTORS



Dwuena Wyre, Ph.D.



Wayne Fields STUDENT AFFAIRS IT



Jeff Pagano **VETERANS CONVENER PROGRAM**

initiated to acknowledge staff contributions serving to boost employee engagement and morale. Employees are nominated by their colleagues with final selections from each of the division's clusters determined by campus partners outside of Student Affairs.

THE VIEW AHEAD

Our priorities will continue to focus on student development and well-being, and supporting staff in the post-COVID work environment. We look forward to documenting a division-wide strategic plan for 2020-25 with completion targeted for early 2022. Our intention is that the experience of serving students while working remotely informs our efforts to embrace new approaches to providing meaningful and innovative avenues for student success.

> "Working within OVCSA allowed of the amazing and supportive staff. The diverse workload that came from the different a much more well-rounded set of skills, as well as giving me a future professional direction. My experiences working alongside the creative director have me excited to pursue a career in marketing, I wouldn't have discovered if not for the opportunities provided to me by OVCSA."

> > ~ Wilfredo Murillo '21 Political Science and International Studies, School of Social Sciences

HUMAN RESOURCES & STAFF DEVELOPMENT



Auxiliary Services

Brice K. Kikuchi **Associate Vice Chancellor**



This past year has been fraught with unimaginable challenges, economic hardships and painful events. It was a year of innovation and resilience. We have been called on as never before to move with speed and intention to adapt to a new pandemic reality while focusing on people, environment and fiscal responsibility. Despite the insurmountable challenges, we have fulfilled our mission by providing quality products, services and co-curricular experiences to all our campus stakeholders in support of the university's teaching, research and public service mission.

In the wake of the demonstrations against police violence toward Black Americans and the resulting national conversation on race, our management team launched an initiative to reaffirm our commitment to inclusion and equity by mandating Managing Implicit Bias training for all managers and supervisors.



MAJOR ACCOMPLISHMENTS

When the state went into lockdown and the campus closed its instruction and research facilities in the spring of 2020, our dedicated and essential Auxiliary Services staff remained on site to respond to campus and student needs. Despite the difficult times, our staff served with integrity, respect and passion. While responding to the worldwide emergency, our team of professionals was able to attain the following international, national and regional awards:

- UCI DINING awarded 2019 national Grand Prize for Sustainability from National Association of College University Food Services (NACUFS)
- **STUDENT CENTER** received 2019 Circle of Excellence Silver Award in General Advancement: Professional Development from Council for Advancement and Support of Education (CASE)
- STUDENT CENTER received 2020 California Team Excellence Award (CTEA) from California Awards for Performance Excellence (CAPE) Program













- STUDENT CENTER received 2020 Excellence in Student Training Programs award from Association of College Unions International (ACUI)
- STUDENT HOUSING earned LEED Platinum award for Middle Earth Towers from US Green Building Council (USGBC)
- CARD OFFICE earned 2020 best card design from the National Association of Campus Cards Users (NACCU)
- STUDENT GOVERNMENT STUDENT MEDIA received 2020 Best Practice Award in Sustainable Transportation for "Transition from a Bio-Diesel to Electric Transit Fleet" from California Higher Education Sustainability Conference (CHESC)

THE VIEW AHEAD

We look forward to the years ahead as we adapt to a new way of serving our students while continuing to provide best-in-class services for students and the campus in the areas of housing, dining, retail, shuttle and event management.







2019-20 **HIGHLIGHTS**

1,380+

total students employed by Auxiliary **Services**

Student Housing

in-person events

events

The Hill



saved by students on coursebook used sales & rentals

Housing Sustainability/ **Sustainability Resource Center**

sustainability programs

Virtual Earth Week, coordinated in conjunction with **UCI Sustainability**

Little Ants Nature School coordinated with digital resources for children

Dining Services

"The events and special days are great. I have the 7-day meal plan and never worry about needing to get food somewhere else because the food here is great. I'm honestly eating better and healthier than I did at home so that's really helping with getting used to my first year at college."

~ Anonymous student

Student Government **Student Media**



All-time record attendance for 2019 Welcome Week & Aldrich **Park After Dark events**

166 total ASUCI

& AGS student **legislations**

ON AIR'Safe at Home' shows produced by KUCI

UNITS & DIRECTORS



Stacy Weidner **BARNES & NOBLE** COLLEGE BOOKSELLERS



DINING

SERVICES



Amy Schulz **STUDENT CENTER** & EVENT SERVICES



Stephanie Van Ginkel STUDENT GOVERNMENT STUDENT MEDIA



Tim Trevan **STUDENT** Housing

Dining Services

3,039,938



themed programs

1,292 isolation meals individually delivered

874

Starship deliveries in its first 3 weeks of operation



Student Center & Event Services (SCES)

24,849

events booked July 1, 2019 - March 10, 2020

2,187 unique attendees at Zoom events

conferences

SCES

"Working at the Student Center has been an amazing experience! While this team is fun and relaxed, we're also professional, innovative and collaborative. I'm constantly inspired by my teammates to think outside the box, and I've enjoyed being able to grow both as a designer and as a leader. It's evident that each team member embodies a growth mindset, which makes ideation and discussion nearly seamless as we always strive to do better."

~ Dachelle Alo '21 (anticipated) **Human Computer Interactions**

SCES

"Working as a Software Developer at the Student Center was an invaluable opportunity that empowered me to have great impact at UC Irvine and gain real-world working experience where I could apply and grow my computer science skills. I found that the organization's culture is especially unique in that it places a high degree of trust in its students, enabling them to flourish in leadership opportunities that aren't often found in a typical student job... I am proud to have been able to contribute to the team's continued success."

~ Daniel Shih '19 Information and Computer Science



productions

pieces of new furniture installed for study spaces & lounges







Student Life & Leadership

Rameen A. Talesh, Ed.D.

Assistant Vice Chancellor Dean of Students

Student life at UCI is vibrant and the charge of Student Life & Leadership (SLL) is to ensure students know they belong and matter, and encourage involvement in the learning environment while promoting positive mentoring throughout. We are committed to equity and inclusion and bring a social justice lens to the student development work we do in each of our centers.

I would like to express my deep appreciation to the professional staff of SLL and the dedicated work they put forth in prioritizing students first, ensuring UCI students are cultivating skills inside and outside of the classroom to position themselves as future leaders in our community and in the world.

WHAT WE DO

Student Life & Leadership supports the intellectual, personal, social and professional development of all students. Student Life & Leadership offers education and skill development opportunities that enhance academic success and prepare students for their leadership roles in a diverse, dynamic and global society.

WHAT OUR WORK MEANS TO THE CAMPUS

SLL plays an integral role in the holistic development of students. We complement academic learning by intentionally structuring programs and services to support students in their growth and identity. We are focused on the quality of the student experience and student well-being, while promoting inclusive excellence in all settings.







SLL units prioritize cultivating campus partnerships in order to maximize our outreach to students in various settings.

MAJOR ACCOMPLISHMENTS

This past year, our units were able to pivot all services to a remote delivery model in a very short time. We established a new LATINX RESOURCE CENTER while adding new permanent directors in the WOMXN'S HUB, CROSS-CULTURAL CENTER, DREAM CENTER, SORORITY & FRATERNITY LIFE, VETERAN SERVICES CENTER and OFFICE OF ACADEMIC INTEGRITY & STUDENT CONDUCT. We also made plans for structural changes anticipating future organizational growth in the cluster.

THE VIEW AHEAD

In 2020-21, we will reorganize the reporting structure in Student Life & Leadership by adding an Associate Dean of Students position as well as adding Student Government Student Media and the Sustainability Resource Center to our cluster. We will continue to work virtually while planning for our eventual return to campus to support student life at UCI.

"SOAR helped our organization, WYSE (Women & Youth Supporting Each other), tremendously in a time when we needed it most. Our small executive team was having difficulties with our school site and with financially affording to provide afterschool sessions when our school site was pushing new requirements onto our members.

Because we were approved for a SOAR grant, the financial burden placed on our mentors was lifted and we received more than just financial help through extensive training on working with minors, resources and support from SOAR staff such as director Paulina Raygoza!"

Brianna Acosta '20
Psychology and Social Behavior;
Criminology Law and Society





Leadership

Sherwynn Umali ASSOCIATE **DEAN OF STUDENTS**





Miguel Hernández, Ed.D. ASSOCIATE **DEAN OF STUDENTS**

UNITS & DIRECTORS



Darlene Esparza CAMPUS **ORGANIZATIONS &** VOLUNTEER PROGRAMS



Àdísà Àjàmú, Ph.D. CENTER FOR BLACK CULTURES, RESOURCES & RESEARCH



mike knox **CENTER FOR** STUDENT **LEADERSHIP**



Marcela Ramirez-Stapleton, Ph.D. **CROSS-CULTURAL** CENTER



Angela Chen, Ph.D. DREAM CENTER



Andrea Gutierrez FRESH BASIC **NEEDS HUB**



Anna Wimberly INTERNATIONAL **CENTER**



Adelí Durón **LATINX RESOURCE** CENTER



Davidian Bishop **LGBT RESOURCE CENTER**

Paulina Raygoza

STUDENT OUTREACH

AND RETENTION

CENTER



Kim Burdett, Ph.D. OFFICE OF ACADEMIC INTEGRITY & **STUDENT CONDUCT**

Dani Molina.

Ph.D.

VETERAN

SERVICES

CENTER



Ekpeju E-Nunu SORORITY & FRATERNITY LIFE



Sydney Torres Womxn's Нив RESOURCE CENTER

2019-20 **HIGHLIGHTS**

Center for Black Cultures. Resources & Research

Began STEM partnership at Long Beach high schools to expand the pipeline to college for Black students

Center for Student Leadership

New Student Orientation programs shifted from in-person to fully online in the span of 3 months

Provided 6,000+ first-years and hundreds of transfer students with a high quality, impactful virtual experience



Cross-Cultural Center

Anniversary Celebration

Dr. Joseph White Lecture featured Yusef Salaam of the Exonerated Five

students awarded each for the inaugural Dr. Joseph L. White Scholarship

Campus Organizations & Volunteer Programs

registered campus organizations served



in student scholarships awarded

DREAM Center

Developed and administered legal fee assistance

Awarded over \$9.000 in legal fee support

Established a need-based scholarship program to support students facing **COVID-19 challenges**

Student Outreach & Retention Center (SOAR)

Approximately 5,500 predominantlyunderrepresented student visits

- new programs launched
- SOARing for Education Affiliation program
- Graduate Access **Preparation program** (GAPP)
- Field Study/Volunteer **Program**
- Academic Support program

Academic Integrity & Student Conduct

Developed process for COVID-19 related conduct compliance

MOU developed with **American Campus Communities student** housing for their incident report and conduct adjudication system

Developed online **Academic Integrity training** for all new students as part of orientation

FRESH Basic Needs Hub

Food pantry visits 4.703 students **22,279** visits

Launched Zot Bites enlisting (1) -- campus partners to donate after-event meals

"I am so unbelievably grateful and appreciative of this school's food pantry. It takes the discouraging experience of being poor and having to see your children go without ... and restores dignity and sense of purpose among its users."

~ Anonymous student

Latinx Resource Center



Established Fall 2019

International Center

Served 10,030 **International Students &** Scholars from more than countries

Offered 99 in-person and virtual cultural, social and immigration events

406 student participants in the English Conversation **Program and I-STEPS Course**

Womxn's Hub **EmpowerHER** Summit

Brought students, faculty and staff together in February

studentlife.uci.edu

Veteran Services Center

UCI ranked among **Top Veteran-Serving** Schools in 2020 — U.S. Veterans Magazine

Developed and launched a secure, efficient technology platform to ensure accuracy of U.S. Department of **Veterans Affairs (VA)** education benefit processing and university records for UCI's 570 + militaryconnected students

Sorority & Fraternity Life

More than 500 students completed the new **Anti-Hazing** module during summer 2020





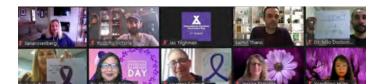
Wellness, Health & Counseling Services

Marcelle C. Hayashida, Ph.D. Associate Vice Chancellor

WHAT WE DO

Our units assist students with a wide array of issues related to psychological counseling, disability-related services, assault and intimate partner violence support, recreational sports and fitness activities, a full range of health care services, and health/wellness education. We also support the early childhood education of the children in our community.

The mission of the Wellness, Health & Counseling Services cluster is to support the campus' goal of being first in class by providing services that support students' physical and mental health and wellness to enhance their academic success.



WHAT OUR WORK MEANS TO THE CAMPUS

Our work allows students to get the support they need. Whether it is connecting students to basic needs such as food and housing resources, providing mental health services, providing assistive technology so students with disabilities have full access to their academic coursework, or educating the campus community about ways of preventing sexual violence, our staff is involved in all aspects of the student experience. Our work allows students to prioritize their mental and physical well-being so they can focus on their academics.

MAJOR ACCOMPLISHMENTS

There is perhaps no accomplishment during the 2019-20 academic year greater than the swift and comprehensive move to remote services in March





of 2020. CAMPUS RECREATION provided classes to viewers online, STUDENT HEALTH and the COUNSELING CENTER moved quickly to telehealth services, and CHILD CARE SERVICES even provided remote enrichment activities to enrolled children. Using technological solutions, our offices pivoted quickly and comprehensively so that students could continue to get support while adapting to the new reality of the pandemic.

Another point of pride during the 2019-20 academic year is Student Health's pivotal role educating the campus about COVID-19 and creating testing protocols to help slow the spread of the virus.

THE VIEW AHEAD

During the 2020-21 academic year, the Wellness, Health & Counseling Services cluster will continue to define what it means to provide support services in a remote environment. Anticipating the mental health toll that a prolonged quarantine might create, services will be designed in order to mitigate some of the stress and loneliness that have emerged because of the pandemic. Further, the burgeoning racial climate in America provides additional opportunity for us to highlight culturally-sensitive programming, receive anti-racism training, and support the campus' inclusive excellence efforts.









Wellness, Health & Counseling Services

2019-20 **HIGHLIGHTS**

AVC Office

256 applicants to the Anteater Pledge **Ambassadors program -**Students, staff, faculty passionate about educating and impacting the campus community in a positive way about COVID-19

Campus Recreation

4 4 (0) (0) Intramural Sports participants

annual visits to the ARC

Club Sports ~ Spring 2020

teams

participants

| Iive virtual classes per week

Center for Student Wellness & Health Promotion

total student engagements at workshops

student visits to the **Wellness Room**

Student Health Center

8,450

Primary care telehealth visits

2,600 Mental healthcare telehealth visits



on-site appointments booked for COVID-19 sample collection

UNITS & DIRECTORS



Greg Rothberg CAMPUS **RECREATION**



Mandy Mount, Ph.D. Laura Finley-Sanbrano CARE



CHILD CARE **SERVICES**



Frances Diaz, Psy.D. COUNSELING CENTER



Karen Andrews **DISABILITY SERVICES** CENTER



Brenda Lapinid OFFICE OF THE **CAMPUS SOCIAL** WORKER



Patrick Haines STUDENT HEALTH **CENTER**



Doug Everhart STUDENT WELLNESS & HEALTH **PROMOTION**

Counseling Center

Created the 'Feel Good Friday' video series



- Launched the 'Mental Health Minute' newsletter
- Developed Virtual Care Package
- Rapid transition to telebehavioral health services to provide continued support to students during the pandemic

"I have done so much better since I received the resources the CSW [campus social worker] helped me with. I really appreciate the work they do and the effort they put into trying to alleviate the anxiety and stress students like me face."

~ Anonymous student

Campus Social Worker

4.0 connections made through FRESH **Hub basic needs consults**

57,655 in Economic Crisis Response Grant funding for food, housing, and/ or medical expenses awarded to recipients

Disability Services Center

6,893 tests proctored

Leadership Awards

The Dr. Lorna Carlin, M.D. scholarships given

total awarded = \$7,800

"Being a student with physical disabilities, I hope to show my community there is no one way of becoming the person you want to be. I have been studying classical music for 5 years now. Being a person of color, who comes from a low income background, paying for lessons and lab fees is a challenge. And, with the pandemic, virtual lessons have begun to require microphones and other electronic equipment to help facilitate our remote sessions. I am thankful for my DSC friends. Having a community makes the world feel a little less intimidating and leaves room for inspiration."

~ Leslie Lopez **Vocal Performance Major** Claire Trevor School of the Arts

Child Care Services

Provided distance learning opportunities and parent support resources for

children of students, faculty and staff during the **COVID-19** pandemic

UCI Extended Day Center became a Nature Explore **Certified Classroom**

"I was treated with kindness and understanding. I felt like the people at the CARE office really cared about me and my situation. The person I spoke to did everything she could to get me any help I needed. I was less afraid and more informed after getting help from the CARE office."

~ Anonymous student

CARE

Green Dot training increased students' ability and confidence to prevent violence

Pre-training: 44% said they would intervene if they saw someone calling their partner names or swearing at them

Post-training: Increased to

00%

VIP - Violence Intervention & Prevention Program:

programs facilitated/ coordinated

2,500+ members of the UCI Sorority and **Fraternity Life community** reached

whcs.uci.edu



UCI University of California, Irvine





studentaffairs.uci.edu









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