

2019-20 ANNUAL REPORT

THE YEAR IN REVIEW

With a look ahead

2019-20 ANNUAL REPORT

The Year in Review

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THE DIVISION OF Student Affairs clusters & units

Student Life & Leadership

Dean of
Students

DREAM
Center

Latinx
Resource
Center

Center for
Student
Leadership

Wellness, Health & Counseling Services

Campus Social
Worker

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CARE ~ Campus
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Office of
Academic
Integrity &
Student Conduct

Center for Black
Cultures, Resources
& Research

SOAR ~ Student
Outreach and
Retention Center

Cross-Cultural
Center

Sorority &
Fraternity
Life

FRESH
Basic Needs
Hub

Sustainability
Resource
Center

International
Center

Veteran
Services
Center

LGBT
Resource
Center

Womxn's
Hub

2019-20

The Year in Review

Willie L. Banks Jr., Ph.D.
Vice Chancellor, Student Affairs



DEAR FRIENDS,

When I started this journey as the Vice Chancellor for Student Affairs in July of 2019, my top priorities focused on our students and staff. I never imagined that a global pandemic would now be a part of this equation. Through it all, our commitment to these priorities has never waned. The Division of Student Affairs continues to enhance the student experience and to prepare our graduates to be leaders, thinkers and change agents. And helping us meet the needs of our students are our remarkable and dedicated Student Affairs



professionals who continue to show up and provide the best programs and services for our students.

On the following pages, you will see a small portion of the work that our units have accomplished in the past year, all in the name of our students. While this is just a snapshot of their work, I am deeply appreciative of our staff for pivoting at a moment's notice to continue providing the necessary support and programs to ensure our students' success.



I hope that you will take a moment to reflect on the great work accomplished by our division. I also hope that you will continue to support our students and staff as they navigate our new normal.

All my best,

A handwritten signature in blue ink that reads 'Willie L. Banks Jr.'.

Willie L. Banks Jr., Ph.D.
Vice Chancellor, Student Affairs

“As a student assistant in Office of the Vice Chancellor, Student Affairs, I am thankful to be surrounded by a supportive cohort and professional staff that work in tandem to ensure we all thrive in the workspace. Overall, Student Affairs has broadened my understanding of the collective process taken toward achieving accessible higher education to supplement our academic and life goals. I keep in mind my appreciation for that process to foster my compassion as I strive toward a future in healthcare.”

~ **Amira Nuñez '21**
(anticipated)
Biological Sciences major,
Medical Anthropology minor



Year in Review

Office of the Vice Chancellor

Edgar Dormitorio
Chief of Staff
& Assistant Vice Chancellor

WHAT WE DO

In Student Affairs we recognize that this has been a challenging year of unknowns. We've had to adjust and change course at a moment's notice, create new approaches to our regular duties and activities, and discover new ways of connecting with one another. We continue to face these challenges head-on with commitment and resilience, achieving unexpected and even extraordinary things with the resources at hand.

WHAT OUR WORK MEANS TO THE CAMPUS

The Office of the Vice Chancellor, Student Affairs supports the division's goals and objectives through events and activities that promote student engagement. Our work is vital to the student experience ensuring that students have access to the full range of services offered by the division. Our work complements our students' academic experience by providing meaningful activities that meet students'

interests while fostering their personal growth and development. In short, we strive to develop the whole student in preparation for life after UCI.

MAJOR ACCOMPLISHMENTS

In addition to providing leadership and support to programs and units in Student Affairs, notable efforts for the year included:

55TH ANNUAL COMMENCEMENT – Produced UCI's first campus-wide virtual ceremony

COMBATING ANTI-BLACK RACISM SERIES – Student Affairs initiated a series of programs and produced resources to engage staff in current national climate issues related to anti-Black racism. Programs featured a two-part workshop series, **LEAN IN & LEARN: ANTI-BLACK RACISM WORKSHOPS**, a **COMMON READ CONVERSATION: HOW TO BE AN ANTIRACIST**, and creation of the online **STAFF RESOURCE GUIDE: GUIDANCE ON HOW TO COMBAT ANTI-BLACK RACISM**.

UNITS & DIRECTORS



Anita Iannucci, Ph.D.
ASSESSMENT, RESEARCH & EVALUATION



Kelly Carland
COMMENCEMENT CEREMONIES & SPECIAL EVENTS



Cynthia Love
COMMUNICATIONS & MARKETING



Tiana Johnson
DEVELOPMENT & GIVING



Mark Deppe
UCI ESPORTS



Virtual Commencement
celebrated
7,465 grads with
8,000 viewers

Common Read

69 participant readers
16 staff facilitators
20+ facilitated small group discussions
51 participants in the final event conversation



Esports & Campus Rec intramurals

9 esports leagues
149 teams
352 participants across all leagues



CampusGroups student engagement platform implemented campuswide



Student Affairs Employee of the Month



45 staff recognized



COVID-19 asymptomatic testing & compliance communications to
6,700 students residing on campus

CAMPUS EFFORTS ON ASYMPTOMATIC TESTING & COMPLIANCE – Communication and coordination of campuswide COVID-19 related messaging directed to students along with their parents and families with an additional focus on the cohort who continued to reside on campus in student housing

EVERFI – Transitioned required online learning modules on alcohol education and sexual assault prevention to a new online platform for 10,000 incoming students

CAMPUSGROUPS – Student Affairs implemented the CampusGroups platform to leverage UCI's vibrant campus life into the digital realm. This campuswide engagement system promotes connection, collaboration and success by providing departments, units and campus organizations with feature-rich tools for organizational management, workflows, event promotion and management, scheduling, data gathering and more.

ESPORTS – The online environment is familiar to esports players and gamers. UCI Esports transitioned easily by partnering with Campus Recreation's intramural sports program offering a wider selection of games and supporting more tournaments.

STUDENT AFFAIRS EMPLOYEE OF THE MONTH – Division-wide employee recognition program was

initiated to acknowledge staff contributions serving to boost employee engagement and morale. Employees are nominated by their colleagues with final selections from each of the division's clusters determined by campus partners outside of Student Affairs.

THE VIEW AHEAD

Our priorities will continue to focus on student development and well-being, and supporting staff in the post-COVID work environment. We look forward to documenting a division-wide strategic plan for 2020-25 with completion targeted for early 2022. Our intention is that the experience of serving students while working remotely informs our efforts to embrace new approaches to providing meaningful and innovative avenues for student success.

“Working within OVCSA allowed me to grow professionally because of the amazing and supportive staff. The diverse workload that came from the different departments helped me develop a much more well-rounded set of skills, as well as giving me a future professional direction. My experiences working alongside the creative director have me excited to pursue a career in marketing, which might have been something I wouldn't have discovered if not for the opportunities provided to me by OVCSA.”

~ **Wilfredo Murillo '21**
(anticipated)

Political Science and International Studies, School of Social Sciences



Dwuena Wyre, Ph.D.
HUMAN RESOURCES & STAFF DEVELOPMENT



Wayne Fields
STUDENT AFFAIRS IT



Jeff Pagano
VETERANS CONVENER PROGRAM



Year in Review

Auxiliary Services

Brice K. Kikuchi
Associate Vice Chancellor

WHAT WE DO & WHAT OUR WORK MEANS TO THE CAMPUS

This past year has been fraught with unimaginable challenges, economic hardships and painful events. It was a year of innovation and resilience. We have been called on as never before to move with speed and intention to adapt to a new pandemic reality while focusing on people, environment and fiscal responsibility. Despite the insurmountable challenges, we have fulfilled our mission by providing quality products, services and co-curricular experiences to all our campus stakeholders in support of the university's teaching, research and public service mission.

In the wake of the demonstrations against police violence toward Black Americans and the resulting national conversation on race, our management team launched an initiative to reaffirm our commitment to inclusion and equity by mandating Managing Implicit Bias training for all managers and supervisors.

MAJOR ACCOMPLISHMENTS

When the state went into lockdown and the campus closed its instruction and research facilities in the spring of 2020, our dedicated and essential Auxiliary Services staff remained on site to respond to campus and student needs. Despite the difficult times, our staff served with integrity, respect and passion. While responding to the worldwide emergency, our team of professionals was able to attain the following international, national and regional awards:

- **UCI DINING** awarded 2019 national Grand Prize for Sustainability from National Association of College University Food Services (NACUFS)
- **STUDENT CENTER** received 2019 Circle of Excellence Silver Award in General Advancement: Professional Development from Council for Advancement and Support of Education (CASE)
- **STUDENT CENTER** received 2020 California Team Excellence Award (CTEA) from California Awards for Performance Excellence (CAPE) Program



- **STUDENT CENTER** received 2020 Excellence in Student Training Programs award from Association of College Unions International (ACUI)
- **STUDENT HOUSING** earned LEED Platinum award for Middle Earth Towers from US Green Building Council (USGBC)
- **CARD OFFICE** earned 2020 best card design from the National Association of Campus Cards Users (NACCU)
- **STUDENT GOVERNMENT STUDENT MEDIA** received 2020 Best Practice Award in Sustainable Transportation for "Transition from a Bio-Diesel to Electric Transit Fleet" from California Higher Education Sustainability Conference (CHESC)

THE VIEW AHEAD

We look forward to the years ahead as we adapt to a new way of serving our students while continuing to provide best-in-class services for students and the campus in the areas of housing, dining, retail, shuttle and event management.



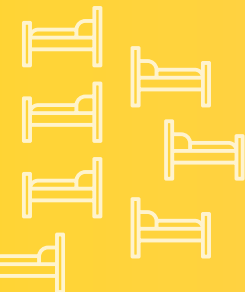
2019-20 HIGHLIGHTS

1,380+

total students employed by Auxiliary Services

Student Housing

15,770
total beds



1,472
in-person events

251
virtual events

The Hill

\$313,000

saved by students on coursebook used sales & rentals



Housing Sustainability/ Sustainability Resource Center

52 sustainability programs



Virtual Earth Week, coordinated in conjunction with UCI Sustainability

Little Ants Nature School coordinated with digital resources for children

Dining Services

"The events and special days are great. I have the 7-day meal plan and never worry about needing to get food somewhere else because the food here is great. I'm honestly eating better and healthier than I did at home so that's really helping with getting used to my first year at college."

~ Anonymous student

Student Government Student Media

166

total ASUCI & AGS student legislations



All-time record attendance for 2019 Welcome Week & Aldrich Park After Dark events



429

'Safe at Home' shows produced by KUCI



Dining Services

3,039,938



68

themed programs



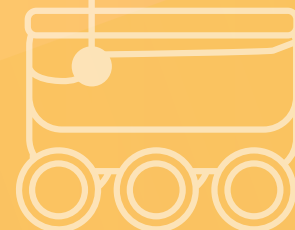
1,292

isolation meals individually delivered



874

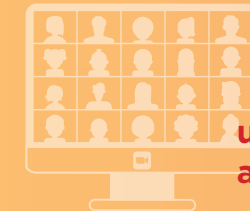
Starship deliveries in its first 3 weeks of operation



Student Center & Event Services (SCES)

24,849

events booked
July 1, 2019 - March 10, 2020



2,187

unique attendees at Zoom events

102

summer conferences



SCES

"Working at the Student Center has been an amazing experience! While this team is fun and relaxed, we're also professional, innovative and collaborative. I'm constantly inspired by my teammates to think outside the box, and I've enjoyed being able to grow both as a designer and as a leader. It's evident that each team member embodies a growth mindset, which makes ideation and discussion nearly seamless as we always strive to do better."

~ Dachele Alo '21
(anticipated)

Human Computer Interactions

SCES

"Working as a Software Developer at the Student Center was an invaluable opportunity that empowered me to have great impact at UC Irvine and gain real-world working experience where I could apply and grow my computer science skills. I found that the organization's culture is especially unique in that it places a high degree of trust in its students, enabling them to flourish in leadership opportunities that aren't often found in a typical student job... I am proud to have been able to contribute to the team's continued success."

~ Daniel Shih '19

Information and Computer Science



145

video productions

498

pieces of new furniture installed for study spaces & lounges



UNITS & DIRECTORS



Stacy Weidner
BARNES & NOBLE
COLLEGE BOOKSELLERS



Lin Tang
DINING
SERVICES



Amy Schulz
STUDENT CENTER
& EVENT SERVICES



Stephanie Van Ginkel
STUDENT GOVERNMENT
STUDENT MEDIA



Tim Trevan
STUDENT
HOUSING



Year in Review

Student Life & Leadership

Rameen A. Talesh, Ed.D.
Assistant Vice Chancellor
Dean of Students

Student life at UCI is vibrant and the charge of Student Life & Leadership (SLL) is to ensure students know they belong and matter, and encourage involvement in the learning environment while promoting positive mentoring throughout. We are committed to equity and inclusion and bring a social justice lens to the student development work we do in each of our centers.

I would like to express my deep appreciation to the professional staff of SLL and the dedicated work they put forth in prioritizing students first, ensuring UCI students are cultivating skills inside and outside of the classroom to position themselves as future leaders in our community and in the world.

WHAT WE DO

Student Life & Leadership supports the intellectual, personal, social and professional development of all students. Student Life & Leadership offers education and skill development opportunities that enhance academic success and prepare students for their leadership roles in a diverse, dynamic and global society.

WHAT OUR WORK MEANS TO THE CAMPUS

SLL plays an integral role in the holistic development of students. We complement academic learning by intentionally structuring programs and services to support students in their growth and identity. We are focused on the quality of the student experience and student well-being, while promoting inclusive excellence in all settings.



SLL units prioritize cultivating campus partnerships in order to maximize our outreach to students in various settings.

MAJOR ACCOMPLISHMENTS

This past year, our units were able to pivot all services to a remote delivery model in a very short time. We established a new **LATINX RESOURCE CENTER** while adding new permanent directors in the **WOMXN'S HUB**, **CROSS-CULTURAL CENTER**, **DREAM CENTER**, **SORORITY & FRATERNITY LIFE**, **VETERAN SERVICES CENTER** and **OFFICE OF ACADEMIC INTEGRITY & STUDENT CONDUCT**. We also made plans for structural changes anticipating future organizational growth in the cluster.

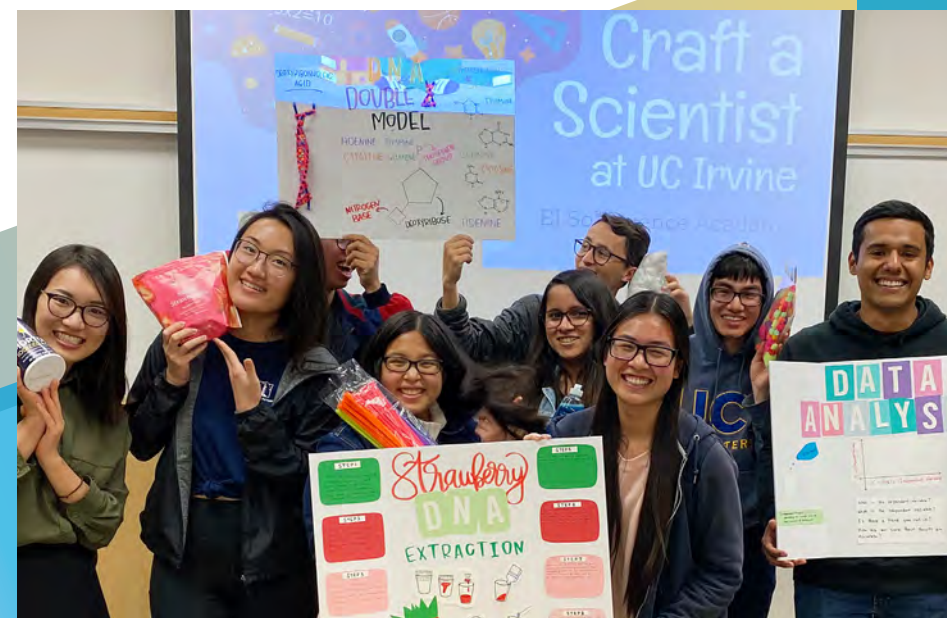
THE VIEW AHEAD

In 2020-21, we will reorganize the reporting structure in Student Life & Leadership by adding an Associate Dean of Students position as well as adding Student Government Student Media and the Sustainability Resource Center to our cluster. We will continue to work virtually while planning for our eventual return to campus to support student life at UCI.

“SOAR helped our organization, WYSE (Women & Youth Supporting Each other), tremendously in a time when we needed it most. Our small executive team was having difficulties with our school site and with financially affording to provide afterschool sessions when our school site was pushing new requirements onto our members.

Because we were approved for a SOAR grant, the financial burden placed on our mentors was lifted and we received more than just financial help through extensive training on working with minors, resources and support from SOAR staff such as director Paulina Raygoza!”

~ Brianna Acosta '20
Psychology and Social Behavior;
Criminology Law and Society



Sherwynn Umali
ASSOCIATE
DEAN OF
STUDENTS



Miguel Hernández,
Ed.D.
ASSOCIATE
DEAN OF
STUDENTS



UNITS & DIRECTORS



Darlene Esparza
CAMPUS
ORGANIZATIONS &
VOLUNTEER PROGRAMS



Àdísà Àjàmú, Ph.D.
CENTER FOR BLACK
CULTURES, RESOURCES
& RESEARCH



Mike Knox
CENTER FOR
STUDENT
LEADERSHIP



Marcela Ramirez-Stapleton, Ph.D.
CROSS-CULTURAL
CENTER



Angela Chen, Ph.D.
DREAM
CENTER



Andrea Gutierrez
FRESH BASIC
NEEDS HUB



Anna Wimberly
INTERNATIONAL
CENTER



Adelí Durón
LATINX RESOURCE
CENTER



Davidian Bishop
LGBT RESOURCE
CENTER



Kim Burdett, Ph.D.
OFFICE OF ACADEMIC
INTEGRITY &
STUDENT CONDUCT



Ekpeju E-Nunu
SORORITY
& FRATERNITY
LIFE



Paulina Raygoza
STUDENT OUTREACH
AND RETENTION
CENTER



Dani Molina,
Ph.D.
VETERAN
SERVICES
CENTER



Sydney Torres
WOMXN'S
HUB
RESOURCE
CENTER

2019-20 HIGHLIGHTS

Center for Black Cultures, Resources & Research

Began STEM partnership at Long Beach high schools to **expand the pipeline** to college **for Black students**



Center for Student Leadership

New Student Orientation programs shifted from in-person to **fully online** in the span of **3 months**



Provided **6,000+** first-years and hundreds of transfer students with a high quality, impactful virtual experience



Cross-Cultural Center

45th Anniversary Celebration

Dr. Joseph White Lecture featured **Yusef Salaam** of the Exonerated Five



5 students awarded **\$1,000** each for the inaugural Dr. Joseph L. White Scholarship

Campus Organizations & Volunteer Programs

622 registered campus organizations served



Lesbian Gay Bisexual Transgender Resource Center

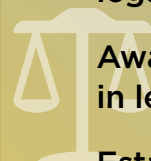
\$24,000 in student scholarships awarded



DREAM Center

Developed and administered legal fee assistance

Awarded over **\$9,000** in legal fee support



Established a need-based scholarship program to support students facing COVID-19 challenges

FRESH Basic Needs Hub

Food pantry visits
4,703 students
22,279 visits



Launched Zot Bites enlisting **80+** campus partners to donate after-event meals

"I am so unbelievably grateful and appreciative of this school's food pantry. It takes the discouraging experience of being poor and having to see your children go without ... and restores dignity and sense of purpose among its users."
~ Anonymous student

MORE 2019-20 HIGHLIGHTS

Student Outreach & Retention Center (SOAR)

Approximately **5,500** predominantly-underrepresented student visits



4 new programs launched

- SOARing for Education Affiliation program
- Graduate Access Preparation program (GAPP)
- Field Study/Volunteer Program
- Academic Support program

Academic Integrity & Student Conduct

Developed process for COVID-19 related conduct compliance



MOU developed with American Campus Communities student housing for their incident report and conduct adjudication system

Developed online Academic Integrity training for all new students as part of orientation

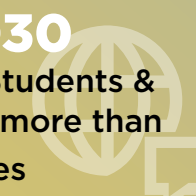
Latinx Resource Center



Established **Fall 2019**

International Center

Served **10,030** International Students & Scholars from more than **100** countries



Offered **89** in-person and virtual cultural, social and immigration events

406 student participants in the English Conversation Program and I-STEPS Course

Womxn's Hub EmpowerHER Summit

Brought students, faculty and staff together in February

Veteran Services Center

UCI ranked among Top Veteran-Serving Schools in 2020 — *U.S. Veterans Magazine*



Developed and launched a secure, efficient technology platform to ensure accuracy of U.S. Department of Veterans Affairs (VA) education benefit processing and university records for UCI's **370+** military-connected students

Sorority & Fraternity Life

More than **500** students completed the new Anti-Hazing module during summer 2020





Year in Review

Wellness, Health & Counseling Services

Marcelle C. Hayashida, Ph.D.
Associate Vice Chancellor



WHAT WE DO

Our units assist students with a wide array of issues related to psychological counseling, disability-related services, assault and intimate partner violence support, recreational sports and fitness activities, a full range of health care services, and health/wellness education. We also support the early childhood education of the children in our community.

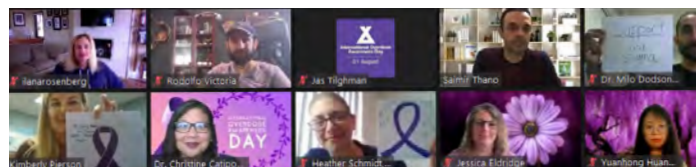
The mission of the Wellness, Health & Counseling Services cluster is to support the campus' goal of being first in class by providing services that support students' physical and mental health and wellness to enhance their academic success.

WHAT OUR WORK MEANS TO THE CAMPUS

Our work allows students to get the support they need. Whether it is connecting students to basic needs such as food and housing resources, providing mental health services, providing assistive technology so students with disabilities have full access to their academic coursework, or educating the campus community about ways of preventing sexual violence, our staff is involved in all aspects of the student experience. Our work allows students to prioritize their mental and physical well-being so they can focus on their academics.

MAJOR ACCOMPLISHMENTS

There is perhaps no accomplishment during the 2019-20 academic year greater than the swift and comprehensive move to remote services in March

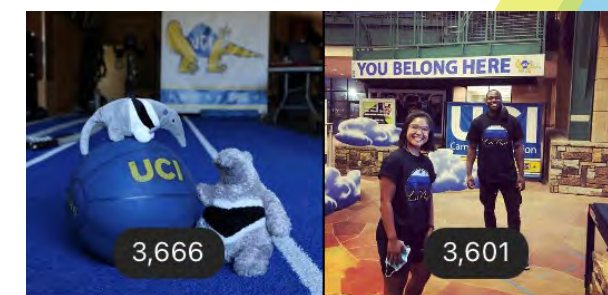
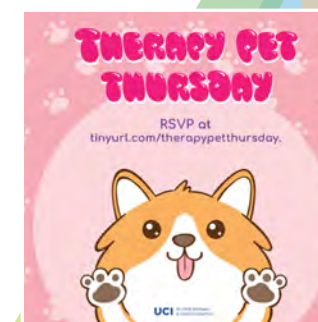


of 2020. **CAMPUS RECREATION** provided classes to viewers online, **STUDENT HEALTH** and the **COUNSELING CENTER** moved quickly to telehealth services, and **CHILD CARE SERVICES** even provided remote enrichment activities to enrolled children. Using technological solutions, our offices pivoted quickly and comprehensively so that students could continue to get support while adapting to the new reality of the pandemic.

Another point of pride during the 2019-20 academic year is Student Health's pivotal role educating the campus about COVID-19 and creating testing protocols to help slow the spread of the virus.

THE VIEW AHEAD

During the 2020-21 academic year, the Wellness, Health & Counseling Services cluster will continue to define what it means to provide support services in a remote environment. Anticipating the mental health toll that a prolonged quarantine might create, services will be designed in order to mitigate some of the stress and loneliness that have emerged because of the pandemic. Further, the burgeoning racial climate in America provides additional opportunity for us to highlight culturally-sensitive programming, receive anti-racism training, and support the campus' inclusive excellence efforts.



2019-20 HIGHLIGHTS

AVC Office

256 applicants to the Anteater Pledge Ambassadors program – Students, staff, faculty passionate about educating and impacting the campus community in a positive way about COVID-19



Center for Student Wellness & Health Promotion

6,335 total student engagements at **214** workshops
2,070 student visits to the Wellness Room



UNITS & DIRECTORS



Greg Rothberg
CAMPUS
RECREATION



Mandy Mount, Ph.D.
CARE



Laura Finley-Sanbrano
CHILD CARE
SERVICES



Frances Diaz, Psy.D.
COUNSELING
CENTER



Karen Andrews
DISABILITY SERVICES
CENTER



Brenda Lapinid
OFFICE OF THE
CAMPUS SOCIAL
WORKER



Patrick Haines
STUDENT HEALTH
CENTER



Doug Everhart
STUDENT WELLNESS
& HEALTH
PROMOTION

Campus Recreation

4,400 Intramural Sports participants

578,000 annual visits to the ARC

Club Sports ~ Spring 2020

39 teams

1,700 participants

40 live virtual classes per week



Student Health Center

8,450 Primary care telehealth visits

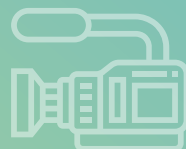
2,600 Mental healthcare telehealth visits



69,414 on-site appointments booked for COVID-19 sample collection

Counseling Center

- Created the 'Feel Good Friday' video series
- Hosted 'Insta-Info' live Q&A sessions on Instagram
- Launched the 'Mental Health Minute' newsletter
- Developed Virtual Care Package
- Rapid transition to telebehavioral health services to provide continued support to students during the pandemic



"I have done so much better since I received the resources the CSW [campus social worker] helped me with. I really appreciate the work they do and the effort they put into trying to alleviate the anxiety and stress students like me face."

~ Anonymous student

Child Care Services

Provided distance learning opportunities and parent support resources for

259

children of students, faculty and staff during the COVID-19 pandemic

UCI Extended Day Center became a Nature Explore Certified Classroom

"I was treated with kindness and understanding. I felt like the people at the CARE office really cared about me and my situation. The person I spoke to did everything she could to get me any help I needed. I was less afraid and more informed after getting help from the CARE office."

~ Anonymous student

MORE 2019-20 HIGHLIGHTS

Campus Social Worker

40 connections made through FRESH Hub basic needs consults

\$57,655

in Economic Crisis Response Grant funding for food, housing, and/or medical expenses awarded to

34 recipients



Disability Services Center

6,893 tests proctored

2 Leadership Awards

+2 Dr. Lorna Carlin, M.D. scholarships given

total awarded

= \$7,800



"Being a student with physical disabilities, I hope to show my community there is no one way of becoming the person you want to be. I have been studying classical music for 5 years now. Being a person of color, who comes from a low income background, paying for lessons and lab fees is a challenge. And, with the pandemic, virtual lessons have begun to require microphones and other electronic equipment to help facilitate our remote sessions. I am thankful for my DSC friends. Having a community makes the world feel a little less intimidating and leaves room for inspiration."

~ Leslie Lopez
Vocal Performance Major
Claire Trevor School of the Arts



CARE

Green Dot training increased students' ability and confidence to prevent violence

Pre-training: 44% said they would intervene if they saw someone calling their partner names or swearing at them

Post-training: Increased to

100%

VIP - Violence Intervention & Prevention Program:

84 programs facilitated/coordinated

2,500+ members of the UCI Sorority and Fraternity Life community reached



Student Affairs

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